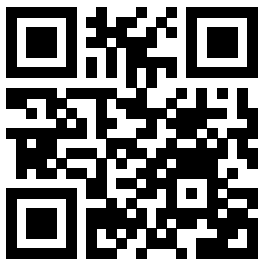


Александр Микоши — System Administrator



⚡ Middle
📍 USA
💰 5 000 - 7 000 \$ (дол/мес)
✉ Контакт: geeklink.io/cv-69640



Навыки

Active Directory, Atlassian, Cisco, CRM Integration, DHCP, DNS, Infrastructure, Jamf, MDM Profile, PowerShell, Ubuntu, Windows Server.

Опыт работы

• Investment agency of the Kurgan region

02.2018/02.2019 - Technical Support Engineer

- Setting up network devices - SCS switching, simple configuration of switching devices
 - Setting up printing devices - connecting, setting up network MFPs, troubleshooting problems when printing and scanning
 - Organization and setup of workplaces
 - Installation and configuration at workplaces of operating systems and software necessary for the work of users (Windows 7, 8.1, 10, Crypto-Pro, MS Office)
 - Deployment and maintenance of file storage
 - Surveillance video accompaniments
- On the basis of the organization, conferences of city hall leaders, training presentations, discussions were regularly held, during which it was also necessary to adjust the sound, LED display, and provide full technical support for these events.

• Alfa-Leasing

03.2019/03.2021 - Technical Support Engineer

- User consultations on the functioning of software and hardware;
Primary diagnostics and elimination of software and hardware failures, within its competence:
- Windows system errors;
 - Technical problems with PC components;
 - Problems with access to the corporate network through a VPN connection;
 - Troubleshooting office software.
- Installation and configuration on workstations of operating systems and the software necessary for the work of users (Windows 10, Crypto-Pro, 1C, MS Office)
- Setting up user workstations:
- Installation of workstations;
 - Installation and configuration of Fanvill x4 phones;
 - Internet line connection.
- Maintaining (adding/editing/deleting) users in Active Directory, Exchange. Setting up VPN connections on user computers; Accompanying remote users in areas throughout Russia through DameWare;
- Number of active users 1300+
- Maintained a unix video surveillance server

REAL ESTATE ECOSYSTEM "SQUARE METER" LIMITED LIABILITY COMPANY

03.2021/09.2021 - Senior Technical Support Engineer

User consultations on the functioning of software and hardware;
Primary diagnostics and elimination of software and hardware failures, in
within its competence:

- System errors Windows and MacOS;
- Technical problems with PC components;
- Problems with access to the corporate network through a VPN connection;
- Troubleshooting office software.

Installation and configuration on workstations of operating systems and the software necessary for the work of users.
Maintenance (add/edit/delete) users in Active Directory, Exchange. Participated in the implementation of the Jamf Pro system, was involved in the automation of standard requests to the technical support service.

• REAL ESTATE ECOSYSTEM "SQUARE METER" LIMITED LIABILITY COMPANY

10.2021/04.2023 - Junior System Administrator

Participated in the implementation and technical support of the following systems:

- CRM Creatio
- IBM Cognos Analytics
- Ticket system UseDesk
- MatterMost
- BigBlueButton
- Atlassian Jira
- Atlassian Confluence

I fully deployed, configured and maintain the MacOS centralized management service – Jamf Pro. Create and edit MDM-profiles.

I also implemented and maintain security technologies and delegation of rights – JEA PowerShell.

Development of additional scripts to automate workflows in PowerShell and Bash. In my free time, I study automation methods, such as Ansible and Terraform

• REAL ESTATE ECOSYSTEM "SQUARE METER" LIMITED LIABILITY COMPANY

05.2023/- - System Administrator

Technical support for the following systems:

- CRM Creatio
- IBM Cognos Analytics
- Ticket system UseDesk
- MatterMost
- BigBlueButton
- Atlassian Jira
- Atlassian Confluence
- Jamf Pro
- JEA PowerShell

I also participate in CRM integration projects with internal services, participate in tenders for the purchase of software and maintain Cisco networks and equipment, support BGP/OSPF

Образование

• Hardware and software adjuster

Kurgan Technological College named after N.Ya. Anfinogenov
2014/2017

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#10961 Automating Administration with Windows PowerShell

Education Center Eureka
2020

- **#10962 Advanced Automated Administration with Windows PowerShell**

Education Center Eureka
2021

- **RH124 Red Hat System Administration I**

Unix Education Center
2022

- **RH134 Red Hat System Administration II**

Unix Education Center
2022

Обо мне

In the work, I automated the installation and removal of digital certificates on terminal servers, when a user logs in and out, and also automates typical requests to the technical support department in the form of a simple menu on the terminal farm in the PowerShell window. Helped deploy Active Directory, print server, MS Exchange, and DHCP servers based on HIPER-V virtualization environment.

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